



FREQUENTLY ASKED QUESTIONS



Frequently Asked Questions

Q: What is the shipping charge?

A: Freight is 10% of the net order.

Q: What is the lead time?

A: The lead time is 3 weeks from order.



Q: How do I know if the brackets will work for my panel system?

A: We will send out a sample bracket so you can test it on your panel system.



Q: How do I know whether or not I need the standard bracket or large bracket?

A: Measure the thickness of your panels. If it is between 1.5" and 3" thick then specify our standard bracket and if it is between 3" and 3.75" thick, specify our large bracket.

Q: Can you do custom paint and fabric or match our existing colors?

A: Yes we do custom colors. If you are trying to match existing, we will either need a paint and fabric sample or we will need the paint and fabric color per the manufacturer.



Q: Can you do custom tile heights and widths?

A: Yes, we will make custom sizes, contact your sales rep for more information.